

# Our Commitment to Your Privacy

We value your trust. That is why we are committed to protecting your personal information. This notice explains the way we use and protect your personal information. You do not need to take any action, but you do have certain rights that are described in this notice.

## Important Notice of Privacy of Information Practices

This Privacy Notice is provided on behalf of the following Ameritas affiliated companies to individual life insurance, disability income insurance and annuity policyholders: Ameritas Life Insurance Corp. and Ameritas Life Insurance Corp. of New York. In addition to those companies listed above, Ameritas consists of the following affiliated companies, all of which offer their own Notice of Privacy Practices: Ameritas Investment Company, LLC, Ameritas Advisory Services, LLC, Variable Contract Agency, LLC, Ameritas Investment Partners, Inc.

## Information we collect

We collect information about you for the purpose of conducting routine business functions, such as underwriting your policies, providing you with customer service and paying your claims. Following are examples of the types of customer information we may collect about you:

### Personal identification and contact information, such as your:

- Name, address and telephone number
- Date of birth
- Marital status
- Employment status
- Social Security number

### Financial information, such as your:

- Assets
- Income
- Policy beneficiary information in some cases
- Credit history

### Health or medical information, such as your:

- medical history so we can underwrite your life and disability income insurance products and process your claims

## How we gather your personal information

Most of the information we collect about you comes directly from you. You give us personal information when you apply for our products and services. We also may receive information from:

- Your agent or broker who helps you initiate and service your account
- Governmental agencies and
- Independent reporting agencies

## How we use and share your personal information

### Your personal information within Ameritas

We may use and share your information among Ameritas affiliates so we can:

- Provide you with superior customer service
- Design new products
- Efficiently service your products
- Make improvements to the products we offer you
- Offer you other products and services that may benefit you

We will only share your information within Ameritas as permitted by law. We do not share non-experience information (as defined by the Fair Credit Reporting Act) among Ameritas affiliates or with third parties.

### Your personal information outside Ameritas

We do not sell or share your information with outside marketers. However, we may share your information outside of Ameritas for the following reasons:

- **Service providers.** We may share information about you with service providers. Service providers are unrelated companies who perform business transactions for us. We require service providers to keep your information confidential.

They are contractually bound to use your information only to perform those services. They are required to have safeguards in place to protect it, and are not permitted to sell, use or disclose your information. Disclosures to service providers are part of our business operations. You may not opt out of these disclosures.

- **Required by law.** Sometimes the law requires us to share customer information, such as in response to a valid summons, court order, search warrant or subpoena. We must comply with the law and therefore you may not opt out of these disclosures.

- **Agents and brokers.** We may share your information with your agent or broker so he or she may provide you with efficient and superior service. Our agents and brokers understand the importance of your privacy and they are required by law to maintain your privacy and safeguard your information. We require our agents and brokers to follow our policies in order to keep your personal information private and secure. You may not opt out of these disclosures.

## Health or medical information

We will not release your medical or health information to anyone unless we are permitted or required by law to do so. When we are not permitted or required by law to disclose your health or medical information, we will not do so without your written authorization.

### Examples:

#### Permitted by law.

The law permits us to exchange information with your health care provider in order to process your claims and facilitate payment.

#### Required by law.

The law requires us to disclose your information under a valid court order.

## Your rights

This notice is also available on our websites. You may request an additional copy by writing, e-mailing or calling the Privacy Office as indicated at the end of this notice.

You have the right to review the information we have about you. You must make this request in writing and include your full name, address and policy or account number. We may charge you a reasonable fee for the copies you request.

You have the right to request that we make corrections to the information we maintain about you if you believe our records are incorrect. All requests must be in writing.

## We safeguard your personal information

We maintain physical and electronic safeguards for the protection of your personal information. We restrict access of your information to our employees and agents who need it to perform their jobs. Our employees and agents understand the importance of these safeguards. We have trained them in the proper handling of your personal information.

## Former customers' personal information

The policies and practices described in this notice apply equally to current and former customers. When you are no longer a customer, we will maintain your information for the period of time required by law and then it is destroyed. As a former customer, however, you will not receive our annual Privacy Notice.

## Our privacy policies

This Privacy Notice summarizes the Official Privacy Policy of Ameritas identified on the first page of this notice, which became effective on January 1, 2006. This notice complies with all applicable laws and regulations. If your state's privacy law requires more restrictive practices than those described in this notice, we will apply the more restrictive practices to your information. We may make changes to our privacy policies from time to time. However, if we make a change that impacts the accuracy of the sharing practices that are explained in this notice, we will provide you with a revised Privacy Notice within 30 days.

You may contact us at:

**Ameritas Privacy Office**  
**P.O. Box 81889**  
**Lincoln, NE 68501-1889**  
**1-888-284-7844**  
**privacy@ameritas.com**

**Nevada residents:** This notice is being provided pursuant to state law. If you prefer not to receive marketing calls, contact your agent or broker directly. For more information about this law, contact the Office of the Nevada Attorney General, Bureau of Consumer Protection, 100 N. Carson Street, Carson City, NV 89703. Phone number: 702-486-3132; email: [www.aginfo@ag.nv.gov](mailto:www.aginfo@ag.nv.gov).