

Start Using Your Vision Benefits

Your easy-to-use vision reimbursement plan has no provider network, so you'll receive the same benefits no matter which vision provider you choose.



How it works

- In your member account, review your plan details and determine your maximum annual reimbursement amount.
- Schedule an appointment with your preferred vision provider.
- Since there is no network, you can take advantage of special pricing offers from any vision provider.
- Pay your vision provider and request an itemized receipt.
- Submit a claim by uploading images of your completed claim form and receipt in your member account.

Need help? Watch this [short video](#) on how to submit a claim.

You may have a separate comprehensive vision plan in addition to this reimbursement benefit. Check with your benefits administrator to confirm.

Create your secure member account



Go online

Visit [ameritas.com](https://www.ameritas.com) or download the Ameritas Benefits app available for iOS and Android.



Register

Under first-time users, select "Register Now" and complete the form. Log into your new account and complete the verification process.



Authenticate

Provide the personal information used at enrollment including name, date of birth and ZIP Code. Mark if you are the insured member and enter your member ID.

Member savings found in your member account

Ameritas offers money-saving discounts to help with hearing, prescription and eyewear expenses. These savings arrangements are not insurance and are available to Ameritas plan members at no additional cost to the plan premium. Access savings cards using the QR code or through your secure account at [ameritas.com](https://www.ameritas.com).



Here to help

If you have questions about your plan benefits, use the chat feature located in your secure member account or call the Ameritas customer connections team.

group@ameritas.com

800-487-5553

Monday - Thursday, 7 a.m. - Midnight (CST)

Friday, 7 a.m. - 6:30 p.m. (CST)

Due to HIPAA regulations, only the primary member/policyholder has full account access. Learn more about [access levels](#).



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