# How to Use Your Vision Benefits

Your easy-to-use vision reimbursement plan has no provider network, so you'll receive the same benefits no matter which vision provider you choose.

### **HOW IT WORKS**

- 1. Check your plan details and annual maximum reimbursement amount in your member account.
- **2.** Schedule an appointment with any provider. Since there is no network, you can take advantage of special pricing offers from any vision provider.
- 3. Pay your vision provider and request an itemized receipt.
- **4. Submit a claim.** Upload images of your completed claim form and receipt in your member account. Need help? Watch this <u>short video</u> on how to submit a claim.



## Watch the mail for reimbursement

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- Your Explanation of Benefits (EOB) and any reimbursement will arrive in a white envelope marked **IMPORTANT PLAN INFORMATION**.
- Once your claim and EOB are processed, you can view them in your online member account.
- Please allow 10 to 14 business days.



After your benefit effective date:

- 1. Go to <u>ameritas.com/sign-in</u> and select 'Member Sign In' under 'Dental, Vision & Hearing.'
- **2.** Choose your account type, validate your identity, and follow the prompts to create your account.

**Need help registering?** Follow this step-by-step <u>registration guide</u>.

### Save more with Ameritas

Ameritas offers <u>money-saving discounts</u> to help with hearing, prescription and eyewear expenses. These savings are not insurance and are available at no additional cost. Access savings cards through your member account.

#### Here to help

Contact the Ameritas customer service team with any questions about your benefits. group@ameritas.com | 800-487-5553



Due to HIPAA regulations, only the primary member/policyholder has full account access.

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