

# Here to Help

POLICYHOLDER NAME

POLICY NUMBER

## Employer services

group\_assistants@ameritas.com  
800-659-2223  
NY 800-628-8889  
Fax 402-467-7338

### Send mail to:

Group Administration  
P.O. Box 81889  
Lincoln, NE 68501

Find the forms you need at [ameritas.com](https://ameritas.com).

- New case implementation
- Policy changes, adds, terminations, file feeds
- Billing and premium reconciliation
- Online services assistance

### Benefits administrator portal

- Enroll, change or terminate employee coverage
- Request or pay a bill
- Transfer enrollment information from your payroll system
- View or print your policy, certificate and ID cards

## Member claims and customer service

### Ameritas

group@ameritas.com  
800-487-5553  
NY 800-659-5556

### Claims mailing address:

Ameritas  
PO Box 82650  
Lincoln, NE 68501

### Member portal

Once coverage begins, visit [ameritas.com](https://ameritas.com) and create a member account. Or download the [Ameritas Benefits app](#).  
Log in with the same user ID and password you use for your member account. You can view plan details, see claim status, view or print ID cards and search for network providers.

### Contact AXA Assistance USA

Toll free: (866) 662-2731  
Collect from anywhere in the world:  
+1 (312) 935-3727



Ameritas Life Insurance Corp.  
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