

Ameritas Adds AXA Assistance to List of Dental Plan Perks

September 3, 2013//Lincoln, Neb.// Ameritas Life Insurance Corp.'s group division now offers its dental and vision plan members access to dental or vision provider referrals when traveling outside the United States through AXA Assistance.

"AXA Assistance has been providing emergency assistance to customers and building relationships around the globe since 1959. When our members travel abroad, they'll have peace of mind knowing that help is just a phone call away should a dental or vision need arise," said Ken VanCleave, president – Ameritas group division.

With offices in more than 30 countries, AXA Assistance professionals answer calls 24 hours a day. Immediately after a call comes in, an assistance coordinator assesses the situation, provides credible provider referrals and can even assist with making the appointment. Within 48 hours following the appointment, the coordinator calls the member to find out if additional care is needed. If all is well, the case is closed. Then, the plan member may submit a claim to Ameritas for reimbursement consideration based on applicable plan benefits.

VanCleave added, "We believe providing this service to our members helps them put worry behind and the future ahead. It's our way of making the lives of our members a little bit easier. If we can do that, our mission is fulfilled."

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About Ameritas

The group division of Ameritas Life Insurance Corp. has served customers since 1959 and today provides dental, vision and hearing care products and services for nearly 110,000 employer groups, insuring or administering benefits for more than 5.4 million people nationwide. Ameritas has one of the largest dental networks in the country with more than 268,000 provider access points. Its customer service claims contact center earned BenchmarkPortal's prestigious Center of Excellence certification for 2012, the sixth consecutive year. In 2011, the Ameritas group division was named fourth in BenchmarkPortal's Top 100 contest. In New York, products are offered through Ameritas Life Insurance Corp. of New York.

About AXA Assistance

A global emergency response specialist and wholly-owned subsidiary of the AXA Group, AXA Assistance operates through four main business lines: vehicle, travel, health and home. Combined with its international presence and strong regional roots, its agile, responsive structure allows AXA Assistance to develop and grow in tune with the expectations of its customers. Its U.S. branch was founded in 1981 and has offices in Chicago and Miami. In addition, AXA Assistance is the main provider of international dental referrals in the U.S. Originally dedicated to emergency vehicle assistance and medical support, AXA Assistance now handles a wide range of daily assistance needs.

For more information, contact:

Cindy Deichert, second vice president - group customer connections and operations
800-776-9446, ext. 82196