

Ameritas Earns Full URAC Reaccreditation for Health Utilization Management

November 24, 2014//Lincoln, Neb.//The group division of Ameritas Life Insurance Corp. once again received URAC's three-year accreditation for Health Utilization Management. In addition to its integrity and stability, the group division is known for offering a variety of flexible dental, vision and hearing care benefit solutions.

Ken VanCleave, president – group division of Ameritas, said, “When our customers use their benefits, we want them to know our utilization review and appeals process is one of the best in the industry, and we wouldn't have it any other way. URAC accreditation reassures our policyholders and dental providers that our claims processes reflect national standards of quality and operational integrity.”

URAC and its Health Utilization Management accreditation make sure all types of healthcare organizations, including dental carriers like Ameritas, follow a utilization review process that is clinically sound and respects patient and provider rights.

“By applying for and receiving URAC accreditation, Ameritas has demonstrated a commitment to quality healthcare,” said URAC President and CEO Kylanne Green. “Quality healthcare is crucial to our nation's welfare and it is important to have organizations that are willing to measure themselves against national standards and undergo rigorous evaluation by an independent accrediting body.”

About Ameritas

Ameritas — Ameritas Life Insurance Corp. and its affiliated companies — offers a wide range of insurance and financial products and services to individuals, families and businesses. The group division of Ameritas Life Insurance Corp. has served customers since 1959 and today provides dental, vision and hearing care products and services for nearly 110,000 employer groups, insuring or administering benefits for more than 5.4 million people nationwide. Ameritas has one of the largest dental networks in the country with over 325,000 access points. Since 2007, its contact center has earned BenchmarkPortal's Center of Excellence certification. In New York, products are offered through Ameritas Life Insurance Corp. of New York. To learn more, visit ameritas.com.

About URAC

URAC, an independent nonprofit organization, is well known as a leader in promoting healthcare quality through its accreditation, education and measurement programs. URAC offers a wide range of quality benchmarking programs and services that keep pace with the rapid changes in the healthcare system and provide a symbol of excellence for organizations to validate their commitment to quality and accountability. It is one of the fastest growing healthcare accreditation agencies in the world and continues to develop new standards and revise existing ones to promote standards that ensure all stakeholders, including consumers and providers, are protected.

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