

AlSCO Inc.

Ameritas Vision: Frequently Asked Questions

Does the vision plan require that I see an EyeMed provider?

No. You are free to receive care from any vision provider you choose. Family members do not need to see the same vision provider. However, your vision plan features the money-saving vision network of EyeMed Vision Care.

Why would I want to use an EyeMed vision provider?

There are several reasons you may want to consider an EyeMed provider for vision care:

Save money. EyeMed providers not only provide discounts for various service and materials, but the vision plan is designed to cover more when using an EyeMed provider.

Avoid paperwork. When visiting an EyeMed provider, there are no claim forms to submit. You simply make the appointment and show up. EyeMed providers take care of the paperwork.

Benefits only available by using an EyeMed provider. Using an EyeMed provider provides additional covered services, such as contact lens fit and follow up exams and discounts for lens options such as polycarbonates, tints, scratch coating and more.

How can I find an EyeMed provider?

To find a provider, visit also.ameritasgroup.com and select **FIND A VISION PROVIDER**. Enter your criteria to search by location or for a specific dentist or practice.

Will I get a new vision ID card?

Yes. Enrolled members will receive an ID card (mailed to your home) a few weeks before coverage goes into effect.

If I have questions during open enrollment, who can I call?

As you are reviewing options during open enrollment, you can call the Ameritas Enrollment Support Welcome Line by calling toll-free 877-313-0033 between October 15, 2019 and December 31, 2019 to ask questions about the dental and vision plans, how work in progress will be handled when the Ameritas plan goes into effect 1/1/2020, search for a dental provider, and more.