

Help your clients find their policy information

Your clients now have the option to receive their policy information faster by choosing electronic delivery (eDelivery) when enrolling on myplan.ameritas.com. This is a new process, so your client may have questions. Here are some tips to help you support them.

eDelivery requires registration on ameritas.com. To create a member account, your client needs either:



a valid email address used at enrollment



their confirmation number



their member ID

If your client can't find Ameritas emails, ask them to:



search their inbox for @content.ameritas.com



check their spam/junk folder



confirm on the downloaded application that the email address provided is correct

Email address tips

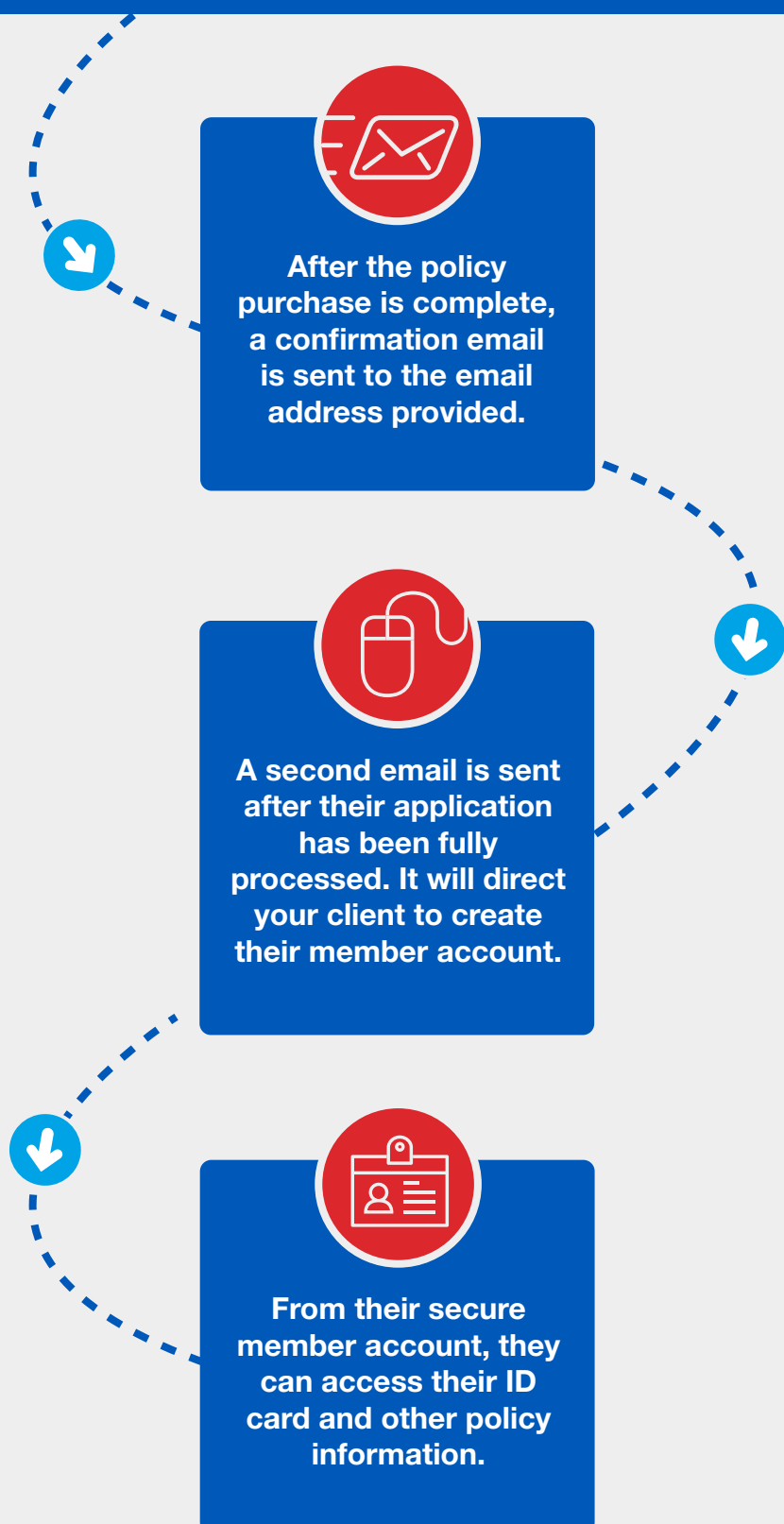


Enter a valid email address for the enrolling member

If they don't want eDelivery, you don't need to include an email address

Do not enter your agent email address or a fake email

What does this process look like?



eDelivery is the default choice when enrolling, so if your client does not want to receive their policy information electronically, simply uncheck the box in the agreements section during enrollment.



Ameritas Life Insurance Corp.
Ameritas Life Insurance Corp. of New York

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| 888-336-7601 | myplan.ameritas.com

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