

Agents, Join the Ameritas Portal

View and manage your business at your convenience

Register for the Ameritas producer portal for 24/7 access to your block of business and commission statements.



Get started

1. Go to producerportal.ameritas.com.
2. Click Register.
 - a. **Name:** If you are assisting an agent, please register using your own name.
 - b. **Agent/Agency ID:** The Agent ID is in your email notice. To access commissions paid to an agency, you must register with your Agency ID instead.
 - i. **Do not use the first three digits of your ID when registering, such as 010 or 026**
 - c. **ZIP Code:** Enter your Business ZIP Code.
3. Create User ID, verify email address, and finish creating your account.
 - a. **Email:** Separate email addresses are needed for each registration.

What you'll find

- Set up EFT commission payments (if applicable).
- See your block of business.
 - You can search for individual cases in your inforce block of business (within 1 hour of enrollment).
 - Customize your dashboard with filters for individual and group business.
- View and download commission statements (if applicable).
- Order ID cards or email instructions on how to access them online.
- Quick links to help find a dental provider or review network listings.



Want help?

- **Portal:** Agent services can help with portal functionality and navigation questions. If you need help registering, call 855-517-5307, option 4, email agentservices@ameritas.com, or complete the online form at explore.ameritas.com/onboarding. Once you've registered and logged in, a chat feature is available from 8:30 a.m. - 4 p.m. Monday - Friday (Central Time).
- **Product:** For questions about product details, you can use the chat feature on myplan.ameritas.com to talk to a member of the sales connect team. They are also available by phone and email at 888-336-7601 or salesconnect@ameritas.com.
- **Member account:** Contact the administration team at 800-300-9566, option 3, or cs@ameritas.com for help with client account, billing, and payment questions.



Ameritas Life Insurance Corp.
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