Agents, Join the Ameritas Portal

View and manage your business at your convenience

Register for the Ameritas producer portal for 24/7 access to your block of business and commission statements.



Get started

- 1. Go to producerportal.ameritas.com.
- 2. Click Register.
 - a. **Name:** If you are assisting an agent, please register using your own name.
 - b. **Agent/Agency ID:** The Agent ID is in your email notice. To access commissions paid to an agency, you must register with your Agency ID instead.
 - i. Use the last 5 characters of your ID when registering
 - c. **ZIP Code:** Enter your Business ZIP Code.
- 3. Create User ID, verify email address, and finish creating your account.
 - a. Email: Separate email addresses are needed for each registration.



What you'll find

- Set up EFT commission payments (if applicable).
- See your block of business.
- View and download commission statements (if applicable).
- Order ID cards, send a secure email with ID cards attached, or email instructions on how to access ID cards online.
- Quick links to help find a dental provider or review network listings.



Want help?

- **Portal:** Producer Portal Support Team can help with portal functionality and navigation questions. If you need help registering, call 855-517-5307, option 4, or email producerportalsupport@ameritas.com. Once you've registered and logged in, a chat feature is available from 8:30 a.m. 4 p.m. Monday Friday (Central Time).
- **Product:** For questions about individual product details, you can use the chat feature on myplan.ameritas.com to talk to a member of the sales connect team. They are also available by phone and email at 888-336-7601 or salesconnect@ameritas.com.
- **Member account:** Contact the administration team at 800-300-9566, option 3, or <u>cs@ameritas.com</u> for help with client account, billing, and payment questions.



Ameritas Life Insurance Corp.

Ameritas Life Insurance Corp. of New York

GR 7828 8-25 For Producers only.

Tips for managing your individual business.



Access your individual dental and vision shopping link

Once you are logged in to the portal:

- 1. Click on the blue Quote Individual button (upper right side of dashboard)
- 2. Go to your shopping site by clicking the blue Open button, or copy your shopping link by clicking on the blue Copy Link button.





Share your Ameritas shopping link

- Hyperlink content within your emails and on your website to link to your unique URL
- Make your logo on websites clickable so it opens your shopping link
- Create a QR code using the QR generator of your choice
 - For example, qr-code-generator.com



Share specific plan designs and rates

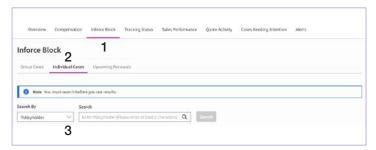
- 1. Go to your shopping site, enter the prospect's ZIP Code, and answer the plan coverage questions
- 2. Select the Compare box next to the plans you want to share or compare
- 3. Click the blue Compare Plans button
- 4. Choose to download or share the comparison
 - a. If sharing, enter the prospect's email address and it will appear from your email address



Find your individual cases

Once you are logged in to the portal:

- View alerts when new cases are issued (within 24 hours of enrollment)
- Customize your dashboard with filters for individual and group business
- Under the Inforce Block menu (1), go to Individual cases (2), and search for policyholders (3)
 - Only the first three characters are needed to search, so you don't need to perfectly match the name they used at enrollment or their policy number.





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